



Focus On

2017-2018

COATES LIBRARY

TRINITY UNIVERSITY



WELCOME

This annual report highlights the large number of personal transactions that library staff had with students and faculty this year, whether through classroom instruction, office consultations, or walk-up reference help. In fact, we had our highest-ever number of individual consultations between our liaison librarians and students. Individual attention to our users' need to find and evaluate information resources is a hallmark of the Coates Library and one of our top priorities. This individual attention is something for which Trinity is known, and we're pleased to contribute to that environment. Our various surveys and reports reveal that students and faculty are highly satisfied with library services and collections, which gratifies us greatly. We strive to meet, anticipate, and yes, create your information needs. When you have suggestions about improvements or innovations you'd like to see in your library, let us know! We're here to enhance your educational experiences in a variety of ways.

Chris Nolan, University Librarian



95%

STUDENT SATISFACTION

Ninety-five percent of students are satisfied with the library's group study areas and quiet spaces.

80% of students indicated library spaces contribute to the achievement of their academic goals either moderately or greatly.

** Based on the 2018 MISO Survey*

SPACE



SPACE

FINISHED SPACE
IN SQUARE FEET

164,307

TOTAL VISITORS
2017-2018

265,586

The number of visitors to the library increased by 7% compared to last year

530

Student Consultations
(most students ever served)

108

Faculty Appointments
(up 731% over last year)

220

Instruction Sessions
(up 30% over last year)

SUPPORT



MEET THE LIAISONS



BEA CARAWAY



JANE
COSTANZA



ALEX
GALLIN-PARISI



LANETTE GARZA



JASON HARDIN



BENJAMIN
HARRIS



MICHAEL
HUGHES



ANNE GRAF



JEFF LACY



JESSICA NEAL



CHRISTOPHER
NOLAN

99%

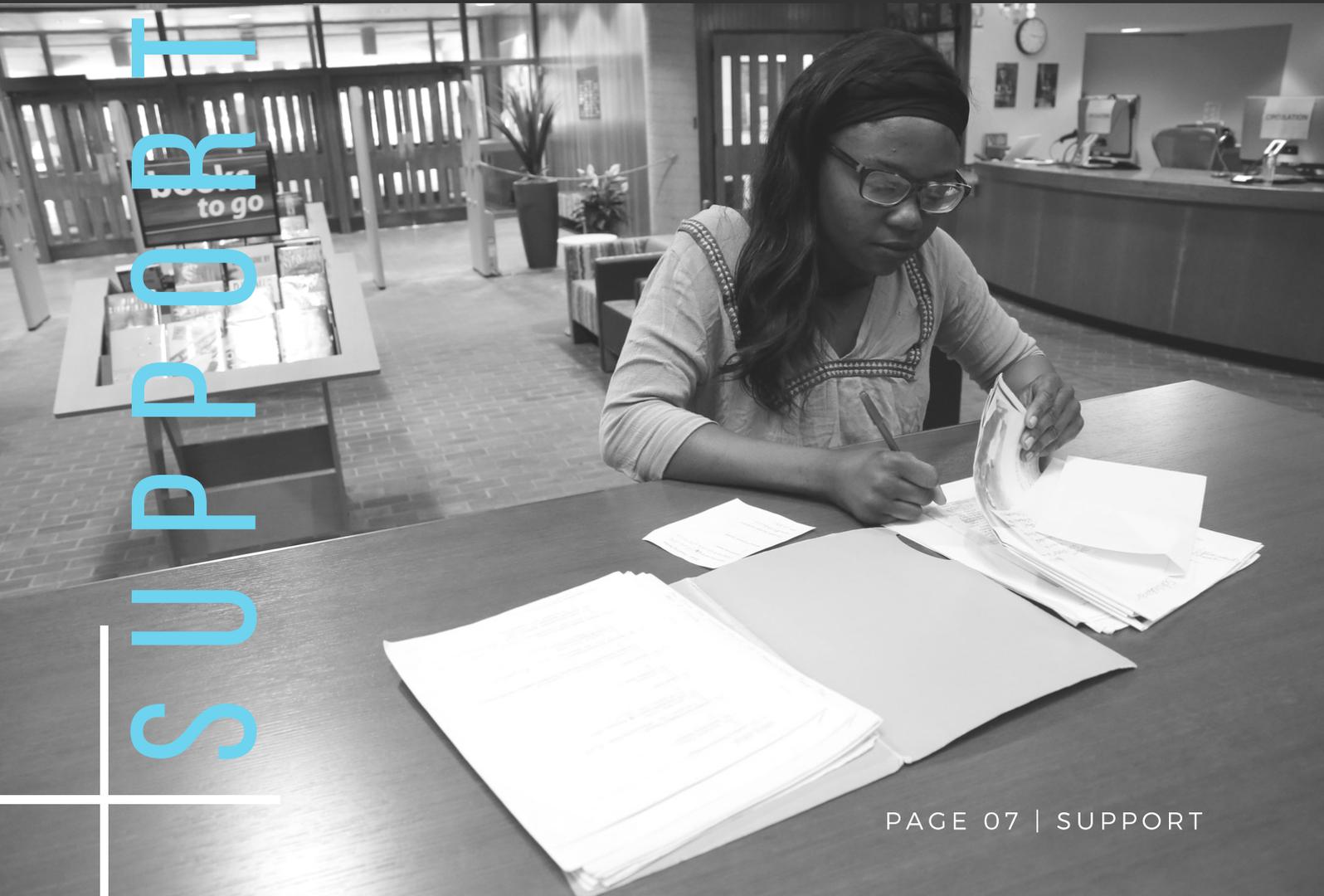
STUDENT & FACULTY **SATISFACTION** WITH
REFERENCE/RESEARCH AND CIRCULATION
SERVICES

100%

FACULTY **SATISFACTION** FOR LIBRARY
SUPPORT FOR STUDENTS' SCHOLARLY
RESEARCH

** Based on the 2018 MISO Survey*

SUPPORT





RESOURCES

686,781

BOOKS & BOUND
PERIODICAL
VOLUMES

102,507

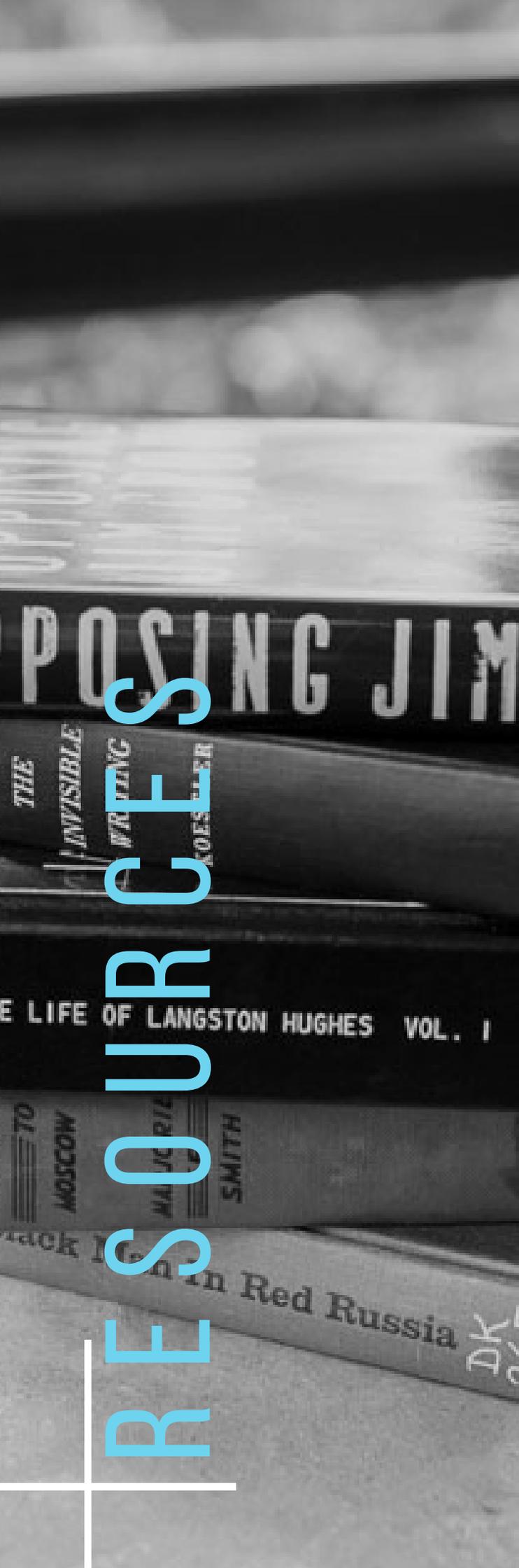
JOURNALS VIA
E-SUBSCRIPTIONS &
DATABASES

37,976

MEDIA ITEMS

299

DATABASES



RESOURCES

95%

STUDENT SATISFACTION
WITH THE LIBRARY'S
PHYSICAL COLLECTION

96%

STUDENT SATISFACTION
WITH THE LIBRARY'S
DATABASES

100%

FACULTY SATISFACTION WITH
INTERLIBRARY LOAN

** Based on the 2018 MISO Survey*



PROGRESS

WEBSITE UPDATE

In May 2018, the library launched a new responsive website allowing visitors to access the site from any device - desktop to mobile phone. A more accessible tabbed search feature enables users to easily search all of the library's resources.

ONLINE HELP CENTER

In November 2017, the library's reference staff implemented a new online chat and search feature. Users can search for answers to their own questions or engage in a real-time chat from any page on the library's website.



ARCHIVES LAB

Grant funds from the Elizabeth Stafford Pryor Trust and from Dr. Anderson recently equipped the Archives Lab, a new work space where Special Collections and Archives staff are using new tools to convert materials from analog to digital format. Look online for many newly digitized historical images relating to Trinity history for our upcoming sesquicentennial.

SPECIAL COLLECTIONS

The number of images in the library's historic images repository increased considerably over the year, with the addition of scanned postcards from the Ziperman collection and eighteen books from the Beretta Texana collection.



TESTIMONIALS



I really love the library here; it has a ton of great resources, and I enjoy exploring the physical collections as well as the online ones. The space is very inviting and comforting, especially as I am frequently here late reading or working on assignments.

- Natalie Intihar, Class of 2022



We have a great library full of some incredible resources for students. All of my interactions with librarians have been nothing but great.

- 2018 MISO Survey Respondent