



# Focus On

2018-2019

COATES LIBRARY

TRINITY UNIVERSITY



# WELCOME

This annual report highlights the large number of personal transactions that library staff had with students and faculty this year, whether through classroom instruction, office consultations, or walk-up reference help. In fact, we had our highest-ever number of individual consultations between our liaison librarians and students. Individual attention to our users' need to find and evaluate information resources is a hallmark of the Coates Library and one of our top priorities. This individual attention is something for which Trinity is known, and we're pleased to contribute to that environment. Our various surveys and reports reveal that students and faculty are highly satisfied with library services and collections, which gratifies us greatly. We strive to meet, anticipate, and yes, create your information needs. When you have suggestions about improvements or innovations you'd like to see in your library, let us know! We're here to enhance your educational experiences in a variety of ways.

*Chris Nolan, University Librarian*



95%

## STUDENT SATISFACTION

Ninety-five percent of students are satisfied with the library's group study areas and quiet spaces.

**80%** of students indicated library spaces contribute to the achievement of their academic goals either moderately or greatly.

*\* Based on the 2018 MISO Survey*

SPACE





**FINISHED SPACE  
IN SQUARE FEET**

**164,307**

**TOTAL VISITORS  
2018-2019**

**317,619**

The number of visitors to the library increased by 15% compared to last year



**784** Student Consultations  
(most students ever served)

**101** Faculty  
Appointments

**211** Instruction  
Sessions

SUPPORT



# MEET THE LIAISONS



BEA CARAWAY



JANE  
COSTANZA



ALEX  
GALLIN-PARISI



LANETTE GARZA



ANNE GRAF



GRANT  
HARDAWAY



JASON HARDIN



BENJAMIN  
HARRIS



MICHAEL  
HUGHES



CHRISTOPHER  
NOLAN



ELIZABETH  
POFF

# 99%

STUDENT & FACULTY **SATISFACTION** WITH  
REFERENCE/RESEARCH AND CIRCULATION  
SERVICES

# 100%

FACULTY **SATISFACTION** FOR LIBRARY  
SUPPORT FOR STUDENTS' SCHOLARLY  
RESEARCH

*\* Based on the 2018 MISO Survey*

**SUPPORT**







# RESOURCES



**BOOKS & BOUND  
PERIODICAL  
VOLUMES**



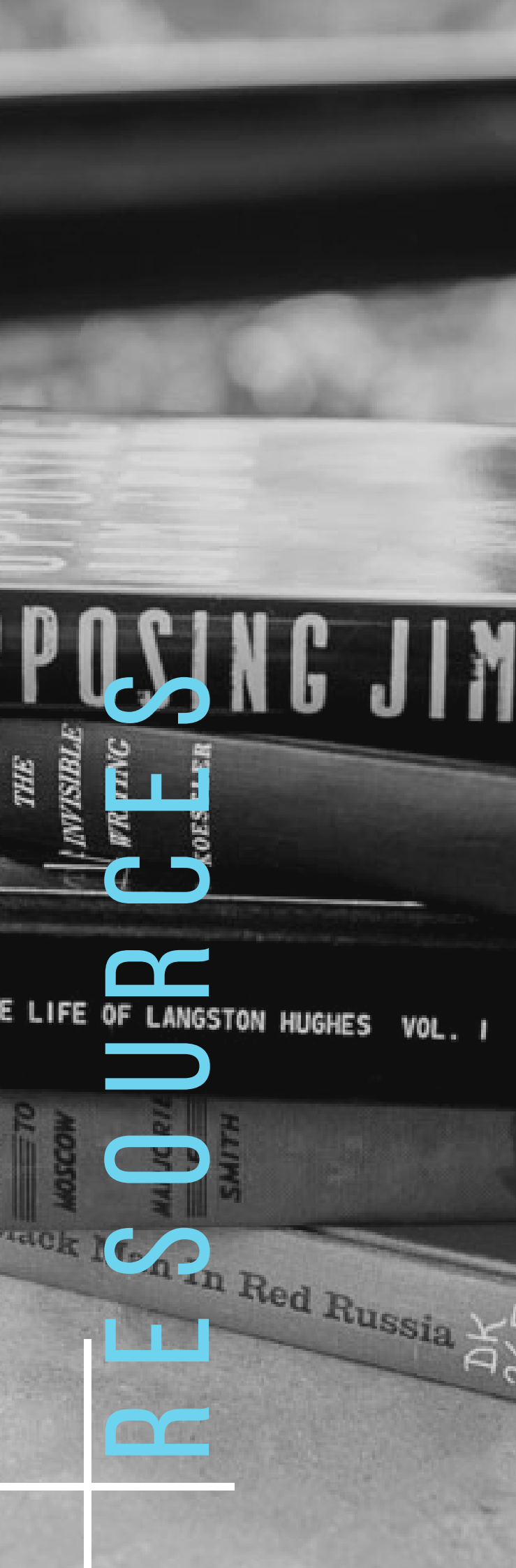
**JOURNALS VIA  
E-SUBSCRIPTIONS &  
DATABASES**



**MEDIA ITEMS**



**DATABASES**



# RESOURCES

**95%**

**STUDENT SATISFACTION  
WITH THE LIBRARY'S  
PHYSICAL COLLECTION**

**96%**

**STUDENT SATISFACTION  
WITH THE LIBRARY'S  
DATABASES**

**100%**

**FACULTY SATISFACTION  
WITH INTERLIBRARY LOAN**

*\* Based on the 2018 MISO Survey*



# PROGRESS

## WEBSITE UPDATE

In 2018, the library launched a new responsive website allowing visitors to access the site from any device - desktop to mobile phone.

In 2019, updates continued across library platforms to create a consistent look and feel, thus improving the overall user experience.

In the spring of 2019 a usability study was conducted with students. Overall, students were able to successfully navigate the key components of the library site and were pleased with its ease of use. Information from this study was also used to enhance the site.





## ARCHIVES LAB

Grant funds from the Elizabeth Stafford Pryor Trust and from Dr. Anderson recently equipped the Archives Lab, a new work space where Special Collections and Archives staff are using new tools to convert materials from analog to digital format. Look online for many newly digitized historical images relating to Trinity history for our sesquicentennial.

## SPECIAL COLLECTIONS & ARCHIVES

The *150 Memories... and Counting* collection was added to celebrate Trinity's 150th Anniversary celebration where community members are invited to share photographs and memories of their time at Trinity. In collaboration with Trinity Magazine, Trinity University Press and Alumni Relations, the Coates Library hosts and manages this collaborative project.



# TESTIMONIALS



I really love the library here; it has a ton of great resources, and I enjoy exploring the physical collections as well as the online ones. The space is very inviting and comforting, especially as I am frequently here late reading or working on assignments.

*- Natalie Intihar, Class of 2022*



We have a great library full of some incredible resources for students. All of my interactions with librarians have been nothing but great.

*- 2018 MISO Survey Respondent*